

General terms

1. Type of tour offered

The tours advertised are intended for tourist purposes and are designed to provide participants with the opportunity of discovering the Alps during the tour.

2. Scope of services

The scope of the services provided for each tour is detailed at the end of each tour description. Other services are not included in the price and must be additionally requested.

3. Implementation

Booked tours will take place regardless of weather conditions. In the event of Motorbike-Tours having to cancel a tour for some other reason, those booked to take part will be reimbursed in full.

4. Booking

Bookings must be made in writing (e-mail or post) and arrive at Motorbike-Tours at least 4 weeks prior to the tour's start. Bookings may be made at short notice, if the respective tour is not fully booked.

5. Validity of bookings/payment of deposits

A booking is valid when the customer has paid a deposit and payment is recorded in the booking confirmation. Deposit payments by direct bank transfer are permissible up until 4 weeks prior to the beginning of the tour. Bank transfer charges not exceeding € 20 will be borne by Motorbike-Tours on proof of payment. Payment for bookings at short notice can only be accepted in cash. In the case of no deposit being paid for bookings taken, Motorbike-Tours reserves the right to sue for possible damages arising.

6. Confirmation

New bookings are integrated into the tours within 14 days and customers are provided with written confirmation after we receive the required deposit.

7. Method of payment/payment of balance

The full all-in-price is payable 14 days prior the tour's start date. Payment may be made by bank credit transfer or in cash (Euro or Swissfrancs). Only those who have paid in full will be permitted to take part in the tour.

8. Minimum tour numbers

Advertised tours are usually always implemented. A limit as to the minimum number of people required before a tour can take place does not exist and there are no surcharges. If there are less than 5 participants on a tour, we will not be accompanied by a minibus. But therefore a reduction will be refunded. Motorbike-Tours, however, reserves the right to cancel an advertised tour without reason. In the event of cancellation, those booked to take part will be informed immediately and reimbursed in full. Motorbike-Tours accepts no further liabilities.

9. Dates / order of events

Motorbike-Tours will try to accommodate the individual requirements of participants as far as dates are concerned wherever possible. Dates once confirmed will not be changed. Routes can also be changed at short notice in order to accommodate circumstances. In the event of a tour being cancelled for reasons out of Motorbike-Tours control, refunds are repayable to a maximum of the paid balance only. Motorbike-Tours is not liable for the cancellation of visits to tourist attractions for reasons out of its control.

10. Cancellation

In the event of a participant cancelling his/her booking, Motorbike-Tours remains entitled to withhold the deposit paid for costs accrued. Motorbike-Tours is also not obliged to repay the deposit in part.

11. Change in bookings

In the event of requested tours being fully booked, Motorbike-Tours reserves the right to suggest an alternative tour in its booking confirmation.

12. Driving licence

All those taking part must be in possession of a current and valid driving licence (an international driving licence would be preferable). Motorbike-Tours is not liable for the illegal use of driving licences.

13. Passport/visa

Tourists to Switzerland from many parts of the world require a valid passport only. All participants, however, are themselves responsible for the acquisition of the necessary visas – information can be obtained at relevant embassies.

14. Traffic regulations

Swiss law demands that all those driving a vehicle on Switzerland's roads know the traffic regulations. Ignorance of traffic regulations does not offer protection against penalties.

15. Following instructions

Participants agree to respect instructions given by hotel personnel, tour leaders and others involved in the tour. Those taking part agree to adhere to traffic regulations and the rules laid down for the group tour, they also agree not to cause any damage to natural surroundings or third parties through their actions while riding their motorcycles. Motorbike-Tours.ch does not permit high-speed racing, speed competitions or similar at any time. In the event of a participant repeatedly ignoring rules or causing others taking part to feel threatened because of their actions, Motorbike-Tours reserves the right to exclude such persons from the tour without refund. Motorbike-Tours reserves the right to compensation.

16. Tour leader

The tour leader is in charge of the respective tour. Should the tour leader fall ill or have an accident during the tour, which leads to tour having to be abandoned, those taking part are entitled to claim for a proportional refund of the tour price. Claims for further compensation are not valid.

17. Liability

Those taking part in the tour do so at their own risk. Those taking part are themselves responsible for any damage caused to third parties. Those taking part agree to forgo all claims against Motorbike-Tours and its employees for any damage occurring during incidents on the tour.

Comprehensive vehicle insurance: An insurance company insures all motor vehicles hired for the tour. A minimum excess insurance amount of € 1000 is payable by participants in the event of an accident. Insurance is not included for those participants bringing their own motorcycles.

Theft insurance for personal property: Those taking part are responsible for arranging adequate theft insurance cover for their own personal property with their insurance companies. Motorbike-Tours is not liable for the loss of personal property.

Clothing: Participants have to bring their own protecting clothes. On request, we help you to rent clothes.

Breakdowns during the tour: Motorbike-Tours is in no way liable for delays caused by breakdowns or necessary repairs to motorcycles during the tour. In the event of a participant not being able to continue with the tour because of a defect motorcycle, which cannot be repaired or replaced, the participant will be provided with a voucher for the portion of the booking remaining unused.

Services provided by third parties: If a single room cannot be found and a double room for single occupancy is not available, the participant will, automatically, have to share a room with at least one other person. The single occupancy surcharge will be refunded. Motorbike-Tours is not liable for claims for damages by third parties against tour participants.

18. Complaints

Defects and complaints must be reported immediately to the tour leader, complaints involving liability cannot be considered at a later time.

19. Liability waiver

Those taking part in motorcycle tours are fully aware of the risks and dangers involved and accept full liability.

20. Insurance

Motorbike-Tours recommends all those taking part to take out private liability insurance, accident insurance and travel cancellation insurance. We provide you to find your best deal.

21. Legal venue

Any disputes arising hereunder will be settled before a competent Winterthur / Switzerland court of law.

22. Organizer

Motorbike-Tours.ch / Spitalgasse 11 / 8400 Winterthur