

CLIENT NAME: Billy from California

TOUR: Visit Switzerland

Date: Sept 4 – 6, 2009

Guide: Martin Graf

WAS SERVICE PROVIDED TO YOUR SATISFACTION, INCLUDING THE MEETING LOCATION DIRECTIONS, AIRPORT PICK UP, ETC?

I was very satisfied.

DID YOU LIKE THE DAILY START AND END TIMES AND THE NUMBER OF MILES YOU RODE EACH DAY?

Yes

RATE THE SERVICE PROVIDED BY THE GUIDES AND SUPPORT VEHICLE DRIVER. (if applicable)

10 out of 10.

RATE THE GUIDE, 1= POOR / 10 = EXCELLENT:

11 out of 10 - More than excellent. Martin was awesome. We got along great from the moment he picked me up at the airport. He knew the roads like the back of his hand. He showed us the Swiss culture. He even arranged for me to sit in and play a few songs with a band at a club my first night in town. It was like traveling with an old friend.

WERE THE HOTELS SATISFACTORY?

Yes

DID YOU ENJOY THE LOCATION THAT YOU TOURED?

Very much. There was constant beauty.

WHICH NEW DESTINATION WOULD YOU LIKE TO TOUR ON A MOTORCYCLE?

Greece, Italy.

WOULD YOU LIKE TO SEE ANY ADDITIONAL SERVICE PROVIDED IN THIS TOUR?

None that I can think of at the moment. Maybe a "tour" T-shirt?

RATE THE DIFFICULTY OF THE RIDING, 1 BEING EASY / 10 EXTREMELY DIFFICULT:

It ranged from 5 to 9. We got stuck in one of the worst rainstorms I've been in on top of Davos the first day. It lasted only for an hour or so. That was the most difficult part of the tour.

Stelvio Pass was awesome, the 47 switchbacks were challenging but so much fun. Everyone that loves riding should ride that pass at least once in their life.

DID YOU LIKE THE TERRAIN?

It was some of the most beautiful I have ever seen.

WHAT KIND OF MOTORCYCLE WOULD YOU PREFER FOR THIS TYPE OF RIDE?

The same one I rented - a BMW F800GS. The bike is perfect for me. I was blown away with the performance of the bike on the trip. Every time the other riders had to stop for fuel the F800GS still had a range of another 150km before the tank was empty. It is just an awesome machine.

WAS THE CONDITION OF THE MOTORCYCLE SATISFACTORY?

It was. It was close to being fresh off the show room floor. I even kept it for another 2 days after my tour was over and explored on my own. The rental place was nice to work with.

Please write your comments, suggestions and criticism.

I highly recommend this tour. You will ride on some of the best if not the best roads in the world. No picture or description will do it justice. It is something you have to see and experience in person. You can't go wrong taking this tour - from the scenery to the tour guide. It was the most amazing experience of my life so far.

CLIENT NAME: Helcio and Ines from Brazil

TOUR: Grison

Date: Sept 11 - 18, 2010

Guide: Martin Graf

Was service provided to your satisfaction, including the meeting location directions, airport pick up, etc?

yes, Martin was very efficient.

Did you like the daily start and end times and the number of miles you rode each day?

yes, was perfect and enough time to ride a bike

Rate the service provided by the guides and support vehicle

Driver. (if applicable)

Rate the guide, 1= poor / 10 = excellent:

10, since the first minute, Martin was very dedicated. And to get better.... he speaks Portuguese, because he traveled for 9 months in South America. He is fantastic.

Were the hotels satisfactory?

Hotel Rate 8, and foods rate 10.

Did you enjoy the location that you toured?

Yes, we have all diferents kinds of routes, all fantastic

Which new destination would you like to tour on a motorcycle?

We are thinking about Canada. If you have some information, please, send me.

Would you like to see any additional service provided in this tour?

I don´t think so

Rate the difficulty of the riding, 1 being easy / 10 extremely difficult:

07, but it is necessary long experience in riding bikes, such as all ours drivers have.

Did you like the terrain?

Yes, so exciting, mainly Passo Stelvio, with its 48 tornantes, was so crazy.

What kind of motorcycle would you prefer for this type of ride?

BMW was perfect

Was the condition of the motorcycle satisfactory?

Yes, all BMW was in perfect conditions

Please write your comments, suggestions and criticism.

The tour was perfect, Martin was so nice, we arrived there as a client and left as a friend.

During all tour, he was worried about us, always giving support in all things. The hotels were simple, but the localization, staff, and foods were fantastic.